

# Solar Performance Plan And Cash-Back Energy Guarantee



# The Peace-of-Mind Solar Performance Plan Offered by EIS Solar

POWERED BY OMNIDIAN

At EIS Solar, we believe in Solar Without Fear $^{TM}$ . That's why we've teamed up with the solar experts at Omnidian.

As our housewarming gift to you, we are including with your system the Industry's Leading Residential Solar Performance Plan and Cash-Back Energy Guarantee.

Omnidian's solar experts are responsible for the residential solar portfolios of many Fortune 1000 clients, representing hundreds of thousands of homeowners nationwide. And now this service is available to you, including:

#### 24/7 Professional Monitoring

Omnidian will know if your system is underperforming – often before you do!

#### System Performance Alerts

• We will be alerted by Omnidian if your solar system requires service.

#### 100% Covered Maintenance

- 100% covered system maintenance for all system parts and components including wiring and inverters.
- Unlimited access to Omnidian's Seattle Operations Center providing live, real-time diagnostics of your system by solar experts! 888-232-9181

#### Energy Guaranteed, Or Omnidian Pays You!

- Every year, if your system generates less than the guaranteed energy, Omnidian will
  pay you –10 cents per kWh for lost energy.
- Homeowners are responsible for keeping panels clean and free of shading but if you need to take action, Omnidian will let you know!

#### Continue Subscription for less than \$13\* a month.

 At the end of the introductory period included with your system, Omnidian will notify you – and give you the option to continue your service (currently \$9.99\* a month). About what you pay for Netflix!

If you have any questions about your Omnidian Solar Performance Plan and Cash-Back Energy Guarantee, you may reach Omnidian's concierge service directly via phone at 888-232-9181 or via email at <a href="mailto:support@omnidian.com">support@omnidian.com</a>. Omnidian's teams in Seattle, Washington are available M-F 7am to 5pm PT, 10am to 8pm ET.

Or, visit them at www.omnidian.com. Their service professionals are a click away.

### The Peace-of-Mind Solar Performance Plan

## Offered by EIS Solar

POWERED BY OMNIDIAN

#### Activating and enjoying your new Solar Performance Plan is easy!

### Here's what you can expect:

#### Omnidian Services Agreement Via DocuSign

- Look for an e-mail from Omnidian Activate via DocuSign and click to sign the agreement
- Omnidian will send the completed agreement
- Your introductory period of Omnidian service is included with your system.

#### At System Activation

- Your Omnidian Solar Performance Plan will be automatically activated once your solar system is installed and starts generating energy. Omnidian will start monitoring your system 24/7 immediately.
- 2. Omnidian will conduct a rigorous 30-day test to certify your system's energy generation.
- 3. Omnidian will turn on your Cash-Back Energy Guarantee.

#### **During Your Service Period**

- Omnidian will send quarterly reports certifying the health of your system!
- Omnidian will detect system performance issues, notify you, and perform remote troubleshooting.
- EIS Solar will be alerted by Omnidian if your solar system requires service, which is 100% covered for all system parts and components including wiring and inverters, and we will contact you to schedule the repair.
- Every year, Omnidian will pay you 10 cents per kWh for annual energy loss (minus credits for production over 100% of forecasted output)

#### After the Introductory Period

- Omnidian will notify you and you will have the option to continue coverage as a monthly subscription (currently \$9.99\* per month).
- You may cancel at any time, for any reason!
- It's the peace-of-mind Solar Performance Plan from EIS Solar powered by Omnidian

# We Protect Your Solar System We Protect Your Personal Information

Omnidian's corporate values, ethical standards, policies, and practices are committed to the protection of customer information.

We will not sell, rent, share, or otherwise disclose any personally identifiable information provided by you to any third party for the purpose of allowing them to market their products or services to you.

We may disclose your personally identifiable information to any of our affiliated entities and those acting as our agents in providing our services to you. We may also disclose your personal information: (a) in response to requests from local, state or federal law enforcement officials; (b) in response to any judicial, administrative, or similar proceeding such as a subpoena; (c) when required by law; or (d) in special circumstances such as in response to a physical threat or perceived physical threat to any individual.

#### For more information, please visit:

https://omnidian.com/privacy-policy

If you have any questions about Omnidian's services, you may reach us directly via phone 888-232-9181 or via email at <a href="mailto:support@omnidian.com">support@omnidian.com</a>. We are available M-F, 7am - 5pm PT / 10am - 8pm ET.



